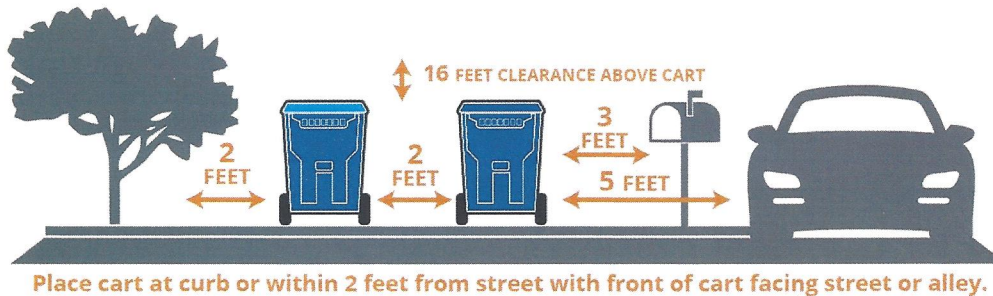


## Residential Solid Waste Service

### Q: When should I set out my waste carts?

A: Be sure your cart is at the curb by 7 a.m. on WEDNESDAY to ensure collection (you may set your container out the night before but no earlier than 5 p.m. if you wish). Please pull your cart back to the house after it has been emptied but no later than 10 p.m.



### Q: What can I put in my waste cart?

A: Your Republic Services cart is designed to hold a maximum weight of 75 lbs. All of your household waste and yard waste can be disposed of in your cart. Please bag loose items to prevent littering. EVERYTHING must fit inside the cart with the lid closed. This will avoid spillage and prevent blowing trash when the carts are dumped and help keep our city clean. You should NOT put concrete, large amounts of dirt, hot ashes, or heavy waste into your cart. Republic Services will not service carts from other waste haulers.

### Q: What if I have more than 1 waste cart will hold?

A: If you wish to use additional carts, you may order them by calling City Hall at 254.786.4814. There is a minimal monthly charge for each additional waste cart.

### Q: Where do I place my waste cart for service?

A: Proper placement is extremely important. On your collection day, please roll your cart within 2 feet of the edge of the street by 7 a.m. Make sure the handles are facing your house, so that when the cart is lifted, the lid opens toward the street. Please check to see if it is not obstructed by parked cars, boats, etc.

### Q: What if my cart is broken/damaged or stolen?

A: Broken or damaged carts will be replaced or repaired by Republic Services. Call 903.874.8717 to request a replacement. Stolen carts will be replaced with evidence of a sheriff's report of the container being stolen.

### Q: Can I take my polycart with me when I move?

A: Each poly cart has a serial number that will be assigned to the resident's address. Polycarts are the property of Republic Services and should remain at the address if the resident moves.

### Q: What if I have difficulty getting my cart to the curb?

A: Republic Services will provide assistance to those households that have no able-bodied person to transport the polycart to the curb. Resident must notify City Hall for this service.